

SW-01303A-09-0343
W-01303A-09-0343

ARIZONA CORPORATION COMM



0000154560

UTILITY COMPLAINT FORM

Investigator: Tom Davis

Phone:

Fax:

Priority: Respond Within Five Days

Opinion No. 2014 - 116940

Date: 7/7/2014

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

ORIGINAL

Complaint By: **Randall and Carolyn Parr**

Account Name: Randall and Carolyn Parr

Street:

Work: (000) 000-0000

City: Sun City West

State: AZ Zip: 85375

is: E-Mail

Utility Company: **EPCOR Water *AAWC**

Division: Water

Contact Name:

Nature of Complaint:

OPPOSED

SW-01303A-09-0343, W-01303A-09-0343

WATER-SEWER

From: Util-PublicComment
Sent: Sunday, July 06, 2014 11:02 AM
To: Util-PublicComment

Subject: Public Comment

Name: Randall and Carolyn Parr
Date: 7/6/2014

Arizona Corporation Commission

DOCKETED

JUL 8 2014

DOCKETED BY

CityStateZip: Sun City West, AZ 85375

Cell:

Docket: W-01303A-10-0448, WS-0103A-09-0343, W-013-3A-09-0343

DocketNo:

Utility: Epcor

Position: Con

AZ CORP COMMISSION
DOCKET CONTROL

2014 JUL -8 A 10:13

RECEIVED

Comments: We live in the Corte Bella community and have suffered hardship with the charges that EPCOR has imposed on our waste water. Most of the water we use does not go to the treatment facility but rather the water is used to irrigate the required plants in our yard. The water charge itself is minimal but the other charges are inappropriate. We served as volunteers all our lives and live on very little. We avoid eating out and entertainment to make ends meet. We tried to apply to EPCOR for low income consideration but the personnel we had to deal with were not very knowledgeable on the subject and it didn't happen. Why should Corte Bella be charged for a connection that we are not using!! What can be done for EPCOR to realize that we are not an affluent community and elderly low income people do live here. Our water bill is like taxation without representation.

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

7/7/14: Entered for the record and docketed CLOSED

End of Comments

Date Completed: 7/7/2014

Opinion No. 2014 - 116940
